

Name :

Date :

1. I heard that you have joined a hotel Management course.

I didn't get enough marks to enter the university/campus in Sri Lanka. So I wasn't selected to the campus. මාව තේරුනේ නැහැ (PV). As a result of that, I couldn't continue my higher studies/tertiary studies. I thought I should do some vocational course. (වෛෂ්ණික - වූර්තිය)

2. Why did you select hotel industry as your career? ක ' රියර් - වූර්තිය What made you to select hotel industry as your career?

I am very interested in that field. There are lucrative jobs in that trade/field. (ලුක්රමවත් - ඉහළ අදායම් ඇති / වාසිදායක). Further I have an intention of working at a hotel in a big chain/company. (ඉන්ටෙන්ෂන් - අදහසක්/ hope). You get a lot of benefits when you join a reputed hotel. We can learn a lot as well. One day, I want to start my own hotel. Then I can help my family a lot too.

3. Where are you following the course? කොහේද ඔයා කෝස් එක කරන්නේ ?

I am following the course at Brighton hotel school in the City.

4. It is bit far. Isn't it?

No. it is not for me. I am doing a casual job in the city. After that I go to attend to the course. There are several options available for students. You can choose to do it online as well if you don't have time to travel. There are webinars available for those who do it online.

5. Is it very difficult to enrol for that course? How did you enrol yourself for that course?

One of my friends tried very hard to enrol for the course. But he failed. (but he was unsuccessful - අන්සන්සෙස්සුල් අසාර්ථක වුණා). He is an intelligent person.

6. There was an aptitude test (අප්ටිටියුඩ් - යෝග්‍යතා පරීක්ෂණයක්).

I was selected at that test. (PV) මාව තේරුණා ඒ ටෙස්ට් එකේදී

7. You had your education in Sinhala medium. (You studied in Sinhala). How do you manage this course in English? How do you follow in English medium?

Yes. The course is conducted in English medium. After doing A/L, I followed an English course for 2 years (A /L කළාට පස්සේ). Thereby I could improve my English knowledge (දෙයර්බයි - ඒ නිසා). So I

don't find it difficult to follow the Hotel Management course in English. Even now I am following an advanced English course.

8. What are the subjects taught there? (PV) මොනවාද එහේ උගන්වන විෂයන්

We are trained in hospitality. (PV) (හොස්පිටැලිටි - ආගන්තුක සත්කාරය). We learn how to make a guest feel like a king, while we are at his service (ගෙස්ට් - අමුත්තා. At service කෙනෙකුට සේවය කරනවා). (how to make a guest feel welcome.)

We are taught polite manners which are essential in hotel industry (අපිට උගන්වනවා විනීත සිරිත් විරිත් , ඒවා අත්යවශ්‍යමයි හෝටල් කර්මාන්තයට). We learn how to provide a quick and prompt service with a smile (අපි ඉගෙන ගන්නවා කොහොමද සපයන්නේ ඉක්මන් හා විශිෂ්ඨ සේවයක් සිනහවෙන් . ජරොම්ප්ට් - විශිෂ්ඨ). We learn how to guess the attitudes of the guest (ගෙස්ට් - අනුමාන කරනවා අට්ටියුඩ්ස් - ආකල්ප / රුචි අරුචි කම්) . Above all how to make the guest happy, when he is under our roof. If you want I can demonstrate all these to you (ඩෙමෝන්ස්ට්‍රේට් - යමක් කරලා පෙන්වනවා).

9. What is the duration of the course?

It is a two year course if you do it part time. Otherwise, it is one year for full time.

10. How long have you followed the course?

I have followed the course for 6 months. I have another one and half years to finish the course.

11. How much is the course fee? (How much is charged for the course?/ How much does the course fee come to?)

It is \$ 10,000.00 for the course. \$ 10,000.00 is charged for the course.

12. Do you have to make the full payment?

If you make the full payment there is a discount. Otherwise you can make in instalments.

13. What is the down payment?

You have to pay \$ 2000.00 initially. However if you are an Australian citizen, the government will give you a loan which will have to be paid only when you are employed. Not only that but also you should earn more than \$ 54 k at the moment a year to start paying it. Still you have to pay only 5% of the loan a year when you earn more than \$54 k from my understanding. But I could be wrong. If you are serious, we can get this checked again.

14. That sounds good to be a citizen in the first place I guess. What are the contents of the course?

There are 7 or 8 sections they cover. I can't recall them off hand (රිකෝල් - යමක් සිහිපත් කරනවා / මතක් කරනවා. off hand එක පාරටම). I will get you a prospectus. Everything is given in detail in the prospectus.

(ප්‍රොස්පෙක්ටස් - පන්තිය හෝ පාඨමාලාව සම්බන්ධ විස්තර කොලය).

15. O.k. How/when are the classes conducted?

The Classes are conducted on weekdays from 6.00 pm to 9.00pm. Sometimes the classes are conducted on the weekend as well.

16. What are your plans after the course? Do they provide jobs after the course?

They don't provide jobs after the course. If there is a vacancy at a hotel, we are informed. I intend joining a hotel after completing the course. After getting some experience, I hope to start my own hotel. A lot of money can be earned out of the hotel industry if you do it properly.

17. I think that is a great idea. Wish you all the best.

Thanks Rohitha. I will see you later. (I will meet you later).

18. I have decided to give up my job, Raja. I have been working here for the last 10 years. There is no scope for me here. There is no future for me here. I joined as a customer service officer here. Even after 10 years, still I am a customer service officer. I have got a little increment. That is all. I think I am wasting my time and talents here.

All what you said is true. You must think well, before you make such a big decision. There are drawbacks here (ඩ්රෝ බැක්ස් - අඩුපාඩු / දුර්වලකම්). But it is not easy to get a job like this. What do you hope to do, after leaving this job? What do you have in mind? (why don't you wait some time ? You may get a promotion.

19. Promotion. You are joking. It will take a very long time. What can I do with this poor salary (මම මොනවා කරන්නද මේ පොඩි පඩියෙන්)? I have family commitments. (I have family responsibilities).

To get a big income, you should start a business.

20. That is what I have in mind. I am going to start a business of own.

You will need a good capital to do business.

21. I can start in a small way.

Most of the big businessmen have started in a small way. They have developed the business by dedication (ඩෙඩිකේෂන් - කැපවීමක්).

22. That is what I hope to do. My friends may give me a helping hand. During the past 10 years, I have developed a lot of contacts. That will help me a lot.

Yes you have a very good contacts. I think most of the customers ask for you. They are satisfied, when you serve them.

23. Only problem is my parents don't like me doing business. They think it is a big risk. They want me to continue with this job.

Business is a risk. But when you take that risk, only you can get a profit.

24. They think there is no security for me, if I lose the job (ඒ ගොල්ලෝ හිතනවා මට සුරක්ෂිත භාවයක් නැහැ කියලා ජොබ් එක නැති වුනොත්). Security -සිකියුරිටි - සුරක්ෂිත බව / ආරක්ෂාව

Initially, you will have to struggle a lot (ස්ථරග්ල් - යමක් ලබාගන්න දුක් විදිනවා / පොරබදනවා). You are very enterprising (එන්ටර්ප්‍රයිසින්- දක්ෂයි /දියුණු වෙන ගති තියෙනවා) . I am sure, you will make a success (ඔයා දියුණු වෙව්). If there is anything, I can do for you please let me know.

25. Thanks for encouraging me (එන්කරේජින් - ස්තූතියි මට අනුබල දුන්නට / පන පෙව්වට . I will let you know, what is happening.

Fine. You let me know, what is happening. (you inform me what is happening/ keep me in the loop)

ඔයා මට දැනුම් දෙන්න මොකද වෙන්නේ කියලා

Home work

1-55 The floor is moped. I mop the floor. (mop/moped/mopped/mopping) He (she) mops the floor in the morning.